



The Rock Clinic Association INITIAL INTERVIEW FORM

Name:

Date:

Phone

Address:

E-mail:

Age:

GP Name and Address:

Ethnic Origin:

Work: full/part-time/low waged/
unemployed/student.

How did you hear of the Rock Clinic?

PLEASE COMPLETE THE TIMETABLE BELOW by ticking when you are available to attend.
Restricted availability may involve a longer wait.

	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
9.00 – 10.00						
10.00 – 11.00						
11.00 – 12.00						
12.00 – 1.00						
1.00 – 2.00						
2.00 – 3.00						
3.00 – 4.00						
4.00 – 5.00						
5.00 – 6.00						
6.00 – 7.00						
7.00 – 8.00						
8.00 – 9.00						

The Rock Clinic Association

Client Information Sheet

Ethical Policy

- The Rock Clinic Association endeavours to provide a safe and confidential service, operating within the limits of the law. It is committed to the principles of equal opportunities and open access. Confidentiality is held within the Rock Clinic Association team.
- Rock Clinic practitioners adhere to ethical guidelines of the professional bodies to which we belong, copies of which are available at Reception.

Evaluation

The Rock Clinic Association uses a standard evaluation system, which has been developed to help providers of other counselling and psychological therapies to deliver and develop the best possible services to clients seeking help for their difficulties and concerns. As part of the system, all clients are asked to complete a brief questionnaire before, during and after contact with the service. The information helps us to understand your difficulties and the degree to which we help you with those problems.

About our evaluation:

- The first questionnaire is attached. You are asked to comment on how you have been feeling over the past week.
- Completing the questionnaire is entirely voluntary and you are free to choose whether or not you wish to fill it in. If you decide not to complete it this will not affect your counselling/therapy in any way. However the more people completing the questionnaire, the more comprehensive the information is for improving the service.
- The information from the questionnaires will be treated as strictly confidential. No names are used on any questionnaire and no one outside the Rock Clinic Association will have access to your responses.

Enquiries

If you have any queries or require a copy of our complaints procedure, please ask the Receptionist, currently available weekday mornings between 10.00-1.00pm, or leave a message on the **01273 621841** outside these hours.

270, Eastern Road, Brighton, East Sussex BN2 5TA

Telephone: 01273 621841 Email: office@rockclinic.org.uk

www.rockclinic.org.uk

Registered Charity Number 1057328